

WorkSafeBC Inspections What to Expect

BC Care Providers Association Annual Conference
May 25, 2015



Presenters:

Stephen Symon

Manager ILS Healthcare

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Occupational Safety Officer

Overview

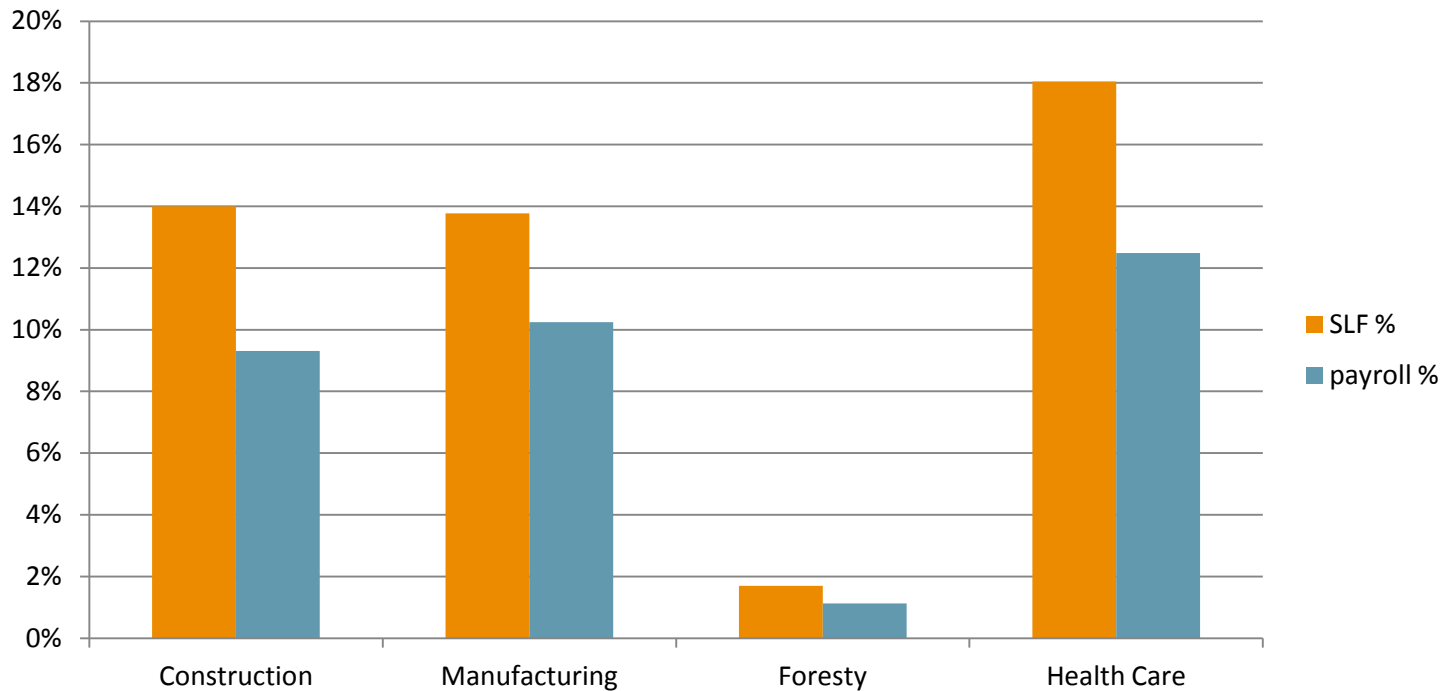
- WorkSafeBC
 - Overview
 - High Risk Strategy
 - Stats in Health care & social services
- Inspections
 - Violence
 - Musculoskeletal Injuries – resident handling

Prevention Services Mandate

- Prevent workplace injuries, disease, and fatalities
- Protect workers
- Ensure compliance with Workers Compensation Act and Occupational Health & Safety Regulation

High Risk Strategy: Industries

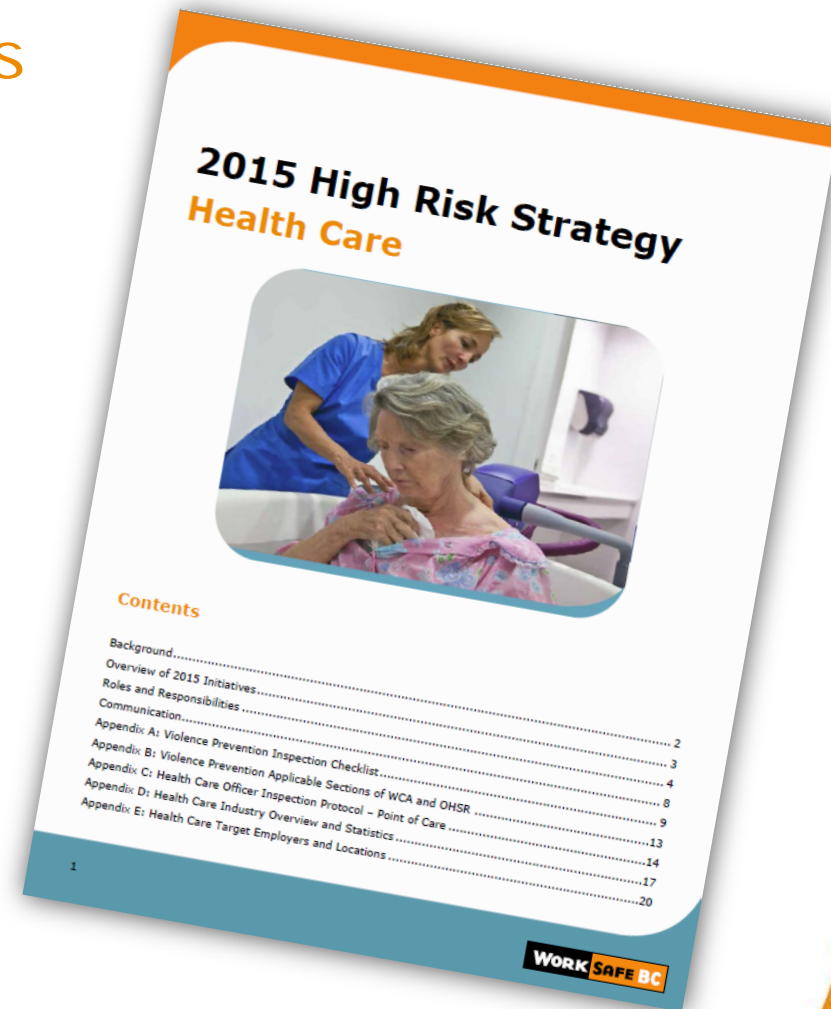
- Construction
- Manufacturing
- Forestry
- **Healthcare and Social Services**



WorkSafeBC High Risk Strategy

Health Care & Social Services

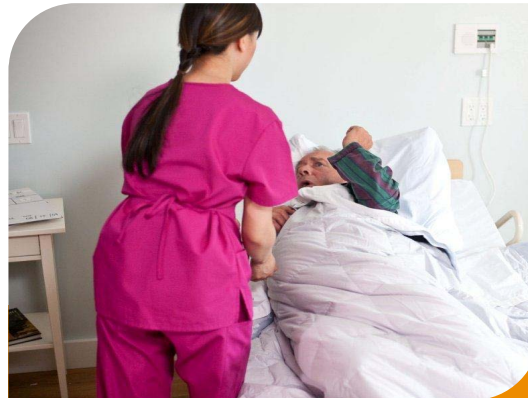
- Focussed inspections
 - Violence prevention
 - Overexertion (MSI) – resident mobility
 - Employer responsibilities
 - Supervision
 - H&S program, communication and education/training
 - High risk occupations and departments
- Enforcement, consultation and education of the Act and Regulation related to Violence & MSI Prevention and internal responsibility system



Health Care: Through the lens of WorkSafeBC



Unique to Health
Care



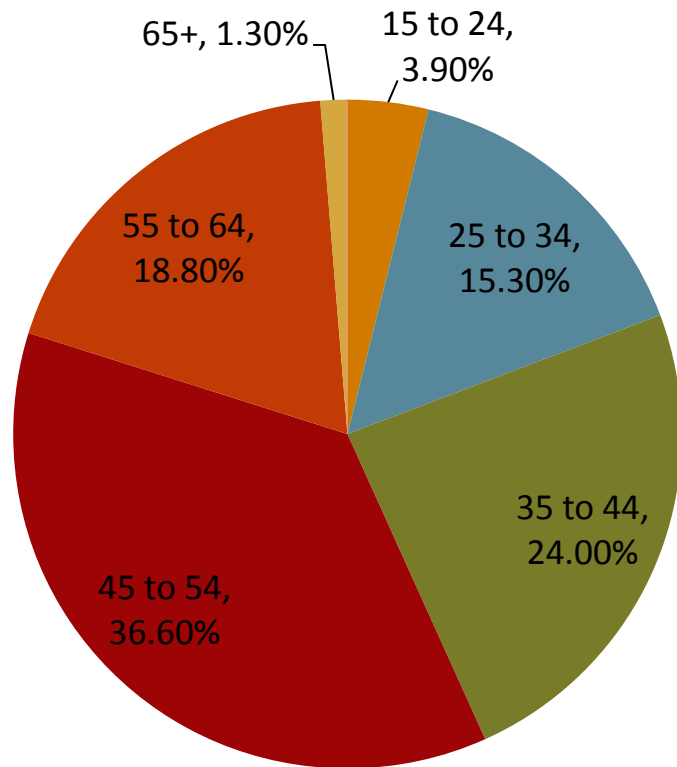
Where and why injuries
happen



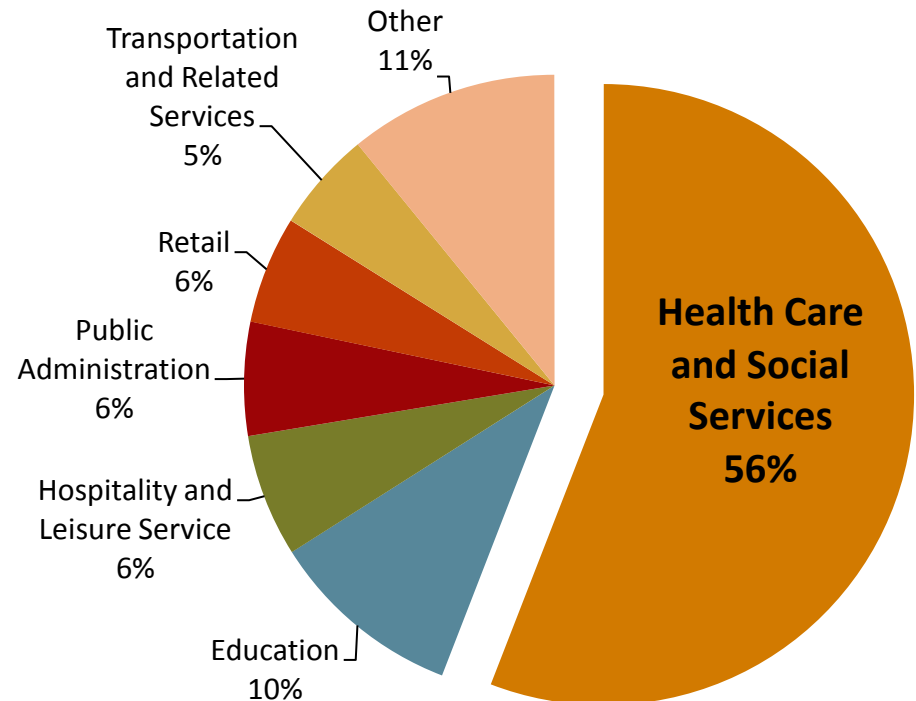
Who is getting injured
and how

Unique to Health Care

Age / Gender in Long Term Care



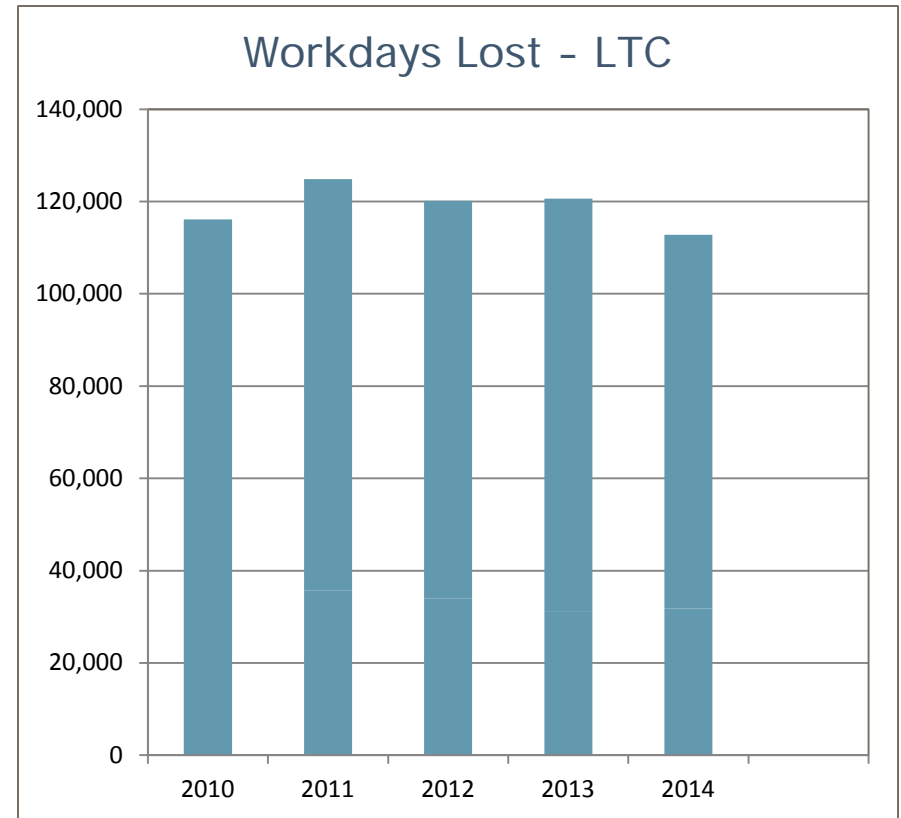
Violence in Health Care



- 90% of injured workers in LTC are female

Injury Rates and Workdays Lost

<u>2013 Injury Rates</u>	
Long Term Care	9.2
Residential Social Services	4.9
Community Health Support Service	4.2
Acute Care	4.1
All of Health Care & Social Services	3.9
All of B.C.	2.3



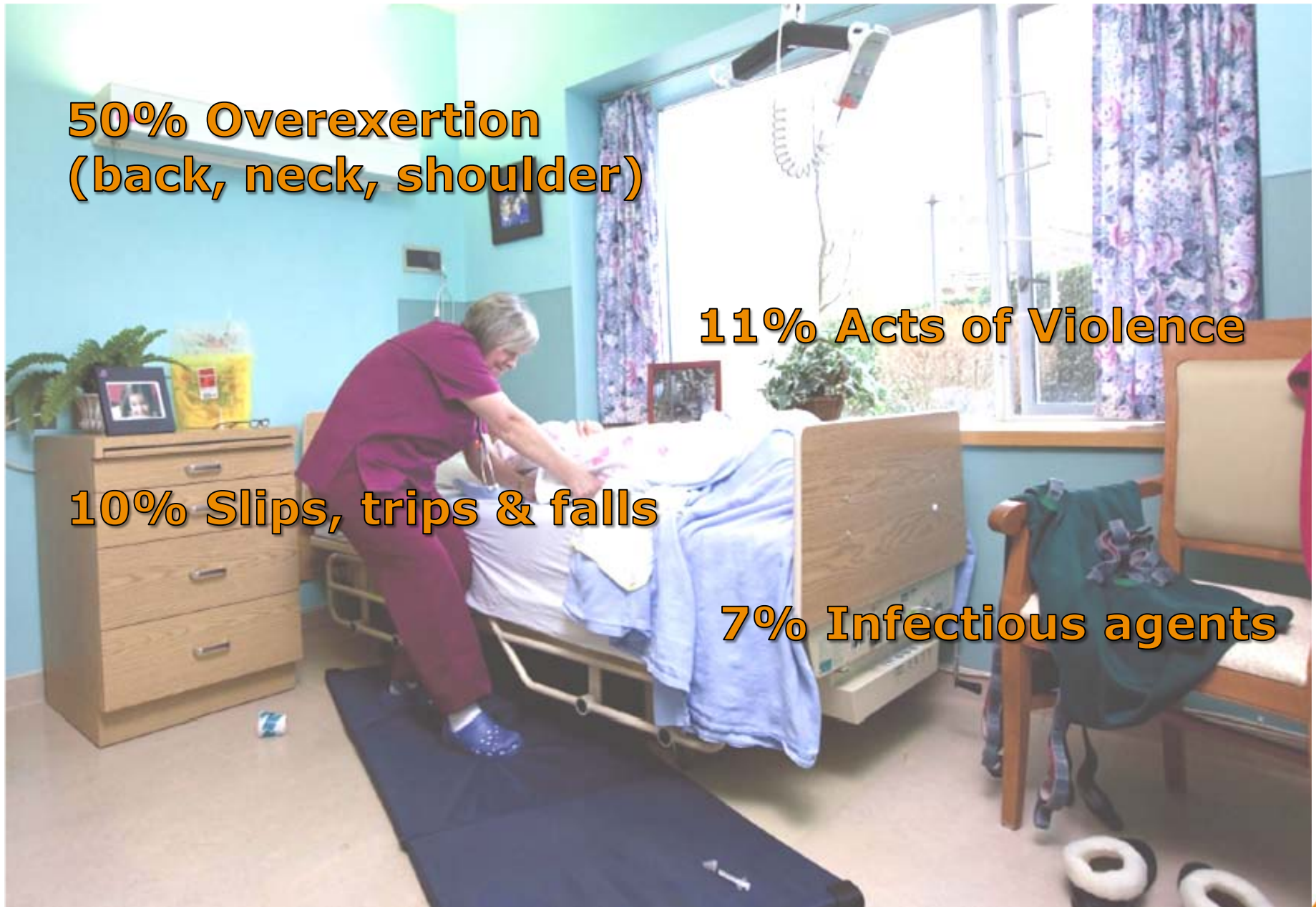
- Annual claims cost greater than \$20 million
- WSBC insurance cost over \$30 million per year

**50% Overexertion
(back, neck, shoulder)**

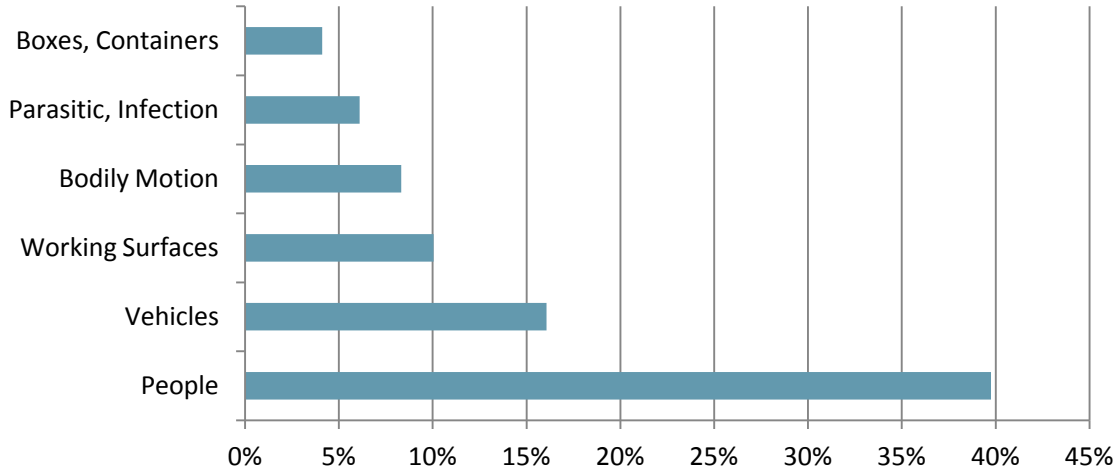
11% Acts of Violence

10% Slips, trips & falls

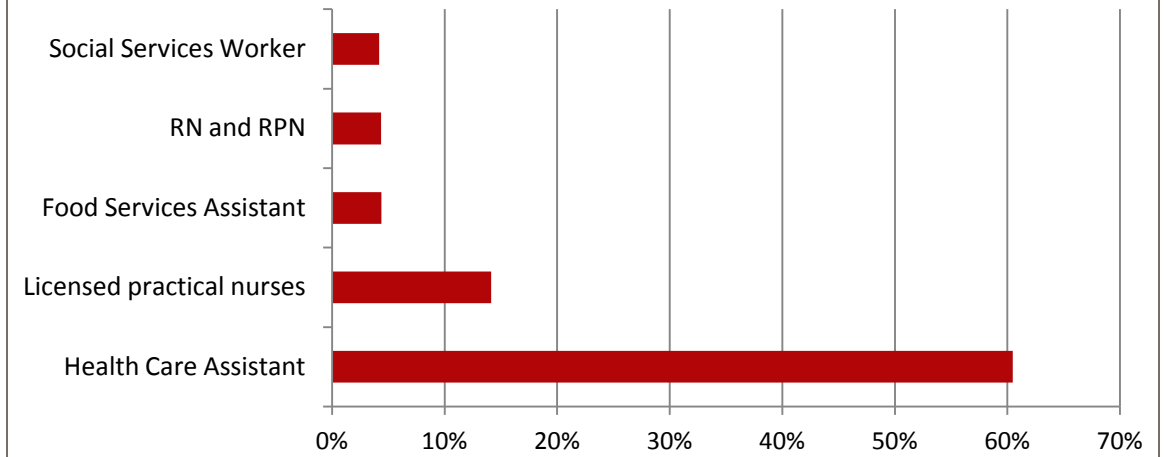
7% Infectious agents



Top % Claims - Source of Injury



Top % Claims - Occupation



Inspections

- Unannounced
- Worker representation
- The Law:
 - OHS Regulation
 - Workers Compensation Act
- High risk focus
 - Overexertion/Musculoskeletal Injury
 - Violence

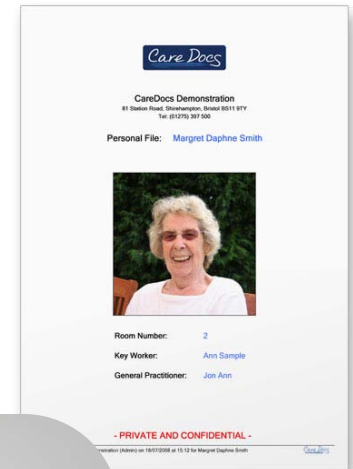


Performance-based requirements

- Non-prescriptive, based on process:
 - Identify
 - Assess
 - Control
 - Evaluate/Review
- Compare to best practices
- Elimination first
- Minimize as far as practicable

Overexertion – Resident Handling

- Assessment – Risk factors
 - Task
 - Resident
 - Environment
- Control Measures
 - Provision of equipment
 - Care Plan / ADL / Kardex
 - Worker training
 - Point-of-care assessment
- Evaluation



Resident Handling Aids

MAYBE



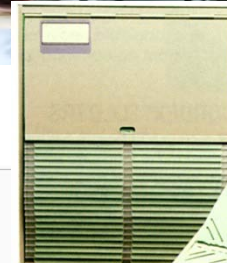
YES

NO!!



Violence / Aggression

- Assessment
 - Resident
 - Experience in this workplace
 - Similar workplaces
 - Task & environment
- Control
 - Provision of equipment
 - Policies / procedures
 - Point-of-care assessment
 - Communication / documentation
- Review
 - Annual or as needed




Medical Panels

Cat. No. 2078875-000 - 8" x 5" Medical Panels

RecordSystems.net

Care Docs
CareDocs Demonstration
81 Bates Road, Scarborough, Ontario M1S 1Y7
Tel: (416) 291-3000

Personal File: **Margret Daphne Smith**



Room Number: **2**
Key Worker: **Ann Sample**
General Practitioner: **Jon Ann**

- PRIVATE AND CONFIDENTIAL -

Printed by CareDocs Demonstration (Address) on 18/12/2008 at 15:12 for Margret Daphne Smith

Incident Investigations

- Required when:
 - Serious injury or death
 - Structural collapse
 - Major release of hazardous substance
 - Medical treatment
 - Potential for serious injury
- Purpose:
 - Determine cause
 - Identify unsafe conditions, acts or procedures
 - Corrective action to prevent similar incidents

Summary

- High Risk Strategy
 - Violence Prevention
 - Musculoskeletal Injury Prevention / Resident Handling
 - Supervision
 - Training
 - Incident Investigations

**Safety at Work**

Insurance

Claims

Safety at Work

Publications

Forms

Regulation & Policy

Safety by topic

Safety by industry

Agriculture

Performing Arts & Film

Construction

Education Sector

Commercial Fishing

Forestry

Health Care

▪ Prevention Resources

▪ Regulation & Guidelines

▪ Courses & Events

▪ Statistics

Manufacturing

Wood Products Mfg.

Metal & Mineral Products

Petroleum (Oil & Gas)

Small Business

Tourism & Hospitality

Quick Links

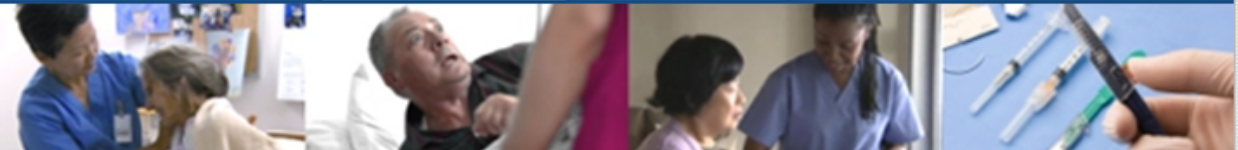
- OHS Regulation
- Health Care Hazard Alert Posters
- Health Care Signs & Stickers

Customer Centres

- Employers/ Small Business
- Workers
- Health Care Providers

How Do I?

- Find out about patient handling?
- Prevent needlestick injuries?



Home > Safety at work > Healthcare > Home Page

Email this page Provide feedback

Welcome to the Safety at Work centre for the health care industry, your online resource to help prevent accidents and injuries. We welcome your [comments and suggestions](#).

Health CareSearch for: Search in: **Prevention Resources**

By topic:

- Chemical and Physical Hazards
- Dementia
- General Ergonomics
- General Safety
- Infectious Disease
- Patient Handling
- Slips and Trips
- Violence

By sector:

- Home Care

References

- enews
- Statistics
- Videos
- Posters
- Regulation and Guidelines
- Courses and Events
- Recent incidents

Health care sites **Connect:**

Prevention Line
Toll-free within Canada:
1 888 621-SAFE (7233)
Fax: 604 276-3247

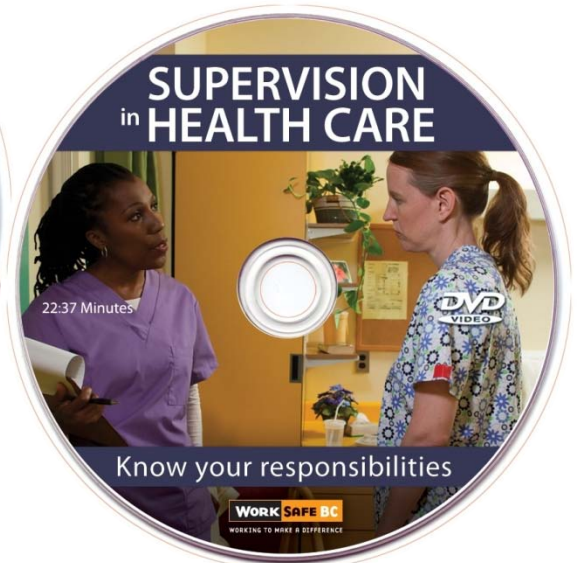
Spotlight:

**Plan Before You Drive Clients:
Reduce the Risk of Workplace
Violence**

This video is available for free
download.

[More videos](#)

Resources



Incident investigations
in health care:

Focusing
on change
instead
of blame



Employer Safety Planning Tool Kit

Interactive Planning Tools

Use these interactive planning tools to learn about the injuries and claims that drive costs for your organization, and how operational and workplace health and safety changes could impact your injury rates, claims costs, and assessment rates. You can also compare your organization's injury and claims-related data to industry peers.



[Experience rating forecaster](#)

See how changes in your claims costs will affect your experience rating over the next few years.



[Employer reports](#)

View your organization's injury data and compare your health and safety performance to your industry's performance.



[Competitive comparison](#)

Compare your organization's current health and safety measures with other organizations in your industry.



[Claims cost analyzer](#)

Review your company's claims costs and trends over time.
Note: Only authorized users in your organization will have access to this application.



[Performance scorecard](#)

View your organization's performance across selected health and safety Key Performance Indicators (KPIs). Create 'what if' scenarios to see how specific changes to those KPIs would impact your organization's performance.



[Accident cost calculator](#)

Calculate and analyze the true cost of accidents at your organization.



[Injury claim breakdown maps and prevention forecaster](#)

Analyze and learn about the types of injuries and claims that drive costs in your organization.



[Industry Safety Information Centre](#)

View health and safety KPIs and trends for any B.C. industry or WorkSafeBC classification.